**Targeted Investments Quality Improvement Collaborative**

Session #5: Virtual Adult A QIC

June 4, 2020

11:30 AM – 1:00 PM

**Agenda:**

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| **Time** | **Topic** | **Presenter** |
| 11:30 AM – 11:35 AM | Overview  Agenda | Kailey Love |
| 11:35 AM – 11:45 AM | Quality Improvement Technique | Bill Riley |
| 11:45 AM – 12:40 PM | Peer Learning Presenter  Cause and Effect Analysis Applied | Cope Community Services |
| 12:40 PM – 12:50 PM | Discussion | Charlton Wilson |
| 12:50 PM – 1:00 PM | Next Steps | Kailey Love |

**Learning Objectives:**

1. Create a Cause and Effect Diagram.
2. Critically analyze and interpret a Cause and Effect Diagram.
3. Apply a Cause and Effect Diagram to improving performance on a TIP milestone.